

Price List for Services

August 1st, 2009

Nosotek offers the following services to fixed prices. All times are meant in working days. Days where our teams are not working for whatever reason will not be counted.

Package A - Programming team offline

One programming team consists out of one senior programmer and one junior programmer for various kind of offline software development. All programmers have university degrees in computer science or mathematics. The programming team A works in a cleanroom environment and can not connect to the internet.

Price per programming team A, 5 days:	EUR 700
Price per programming team A, 10 days:	EUR 1000
Price per programming team A, 20 days:	EUR 1600

Package B - Programming team online

One programming team consists out of one senior programmer and one junior programmer for various kind of offline software development. All programmers have university degrees in computer science or mathematics. The programming team B has internet access.

Price per programming team B, 5 days:	EUR 1000
Price per programming team B, 10 days:	EUR 1500
Price per programming team B, 20 days:	EUR 2400

Package C - QA team

One QA team consists out of one senior QA engineer and three junior QA engineers for various kind of offline software quality testing. All QA engineers have university degrees in either english language, computer science or related subjects.

Price per QA team, 5 days:	EUR 700
Price per QA team, 10 days:	EUR 1000
Price per QA team, 20 days:	EUR 1600

Discounts

For customers with a larger demand of manpower we offer various kind of discounts. All discounts listed below can be combined, the total discount percentage will be the sum of the single percentages.

Discount #1: Project duration

Customers who book and prepay teams for a longer period, receive a discount. In case the whole project will be prepaid at the beginning, the maximum discount applies for the whole time. In case of step-by step payment, duration discount will calculate on the total project time so far, but only apply for the monthes paid at once.

Discount for teams working less than 20 days or changed the project:	no duration discount
Discount for teams working more than 20 days on the same project:	5 %
Discount for teams working more than 60 days on the same project:	10 %

Discount #2: Team size

Customers who need more than one team at the same time receive a discount based on the number of teams booked. Discounts will only be granted for current team sizes, not for team sizes in the past.

Discount for booking 3 or more teams at the same time:	5 %
Discount for booking 5 or more teams at the same time:	6 %
Discount for booking 10 or more teams at the same time:	10 %

Special Offer: Student team

As a special offer, you can hire a team consisting of two final-year students of computer science, working in the university on your project becoming part of their studies. The fixed price of a student team is 480 Euros per month. You might combine student teams with a package A programming team or with a QA team guiding the students.

These are the special terms for student teams:

- minimum hiring period is two months
- we offer no further discount on student teams
- no daily calculation of work days, they might take days off for exams, etc.
- email communication might be less frequent, e.g. once a week only
- need very clear and detailed instructions to avoid misunderstandings
- no access to Nosotek's bugtracking server
- no project management or guidance by Nosotek unless combined with Nosotek team

Terms and conditions for using Nosotek services

1. Acceptance of project by Nosotek

All projects are subject to be accepted by Nosotek management.

By law, we can not do projects with political or pornographic content. In case our project management refuses a project, the customer gets his money reimbursed.

2. Payment

Nosotek generally starts working after receiving full and complete payment. The customer has to make sure that no banking fees are deducted.

In case the customer decides to stop a project during a paid booking period for whatever reasons, Nosotek will keep the prepayment.

If payment is received later than the scheduled begin of the work, Nosotek might cancel the contract, assign the team members to other work and reimburse the payment to the customer.

3. Calculation of work days

Only those days on which the team members were really working will be calculated as working days. Holidays, ill-leaves or other reasons for not working will not be calculated.

This means for example that a team booked for 20 days might work more than one month for the prepaid amount, in case there are public holidays or individual reasons for not working on some days.

4. Communication

Communication between the engineers and the customer will only take place by email or Nosotek's bug tracking server. Phone calls are not possible. Chatting is only possible with members of Online Programming teams.

Emails exchange will only take place once pay day, answers to questions will be given on the following day, sometimes two days later.

The customer accepts that it might happen that email communication is interrupted for one or two days for technical or administrative reasons.

In case the customer sends political propaganda or agitation, Nosotek has the right to cancel the project without returning the prepaid fees.

5. Delivery

All software products and data will only be delivered digitally. No sending by courier.

6. Software usage, Hardware requirements

In case a project requires software which is not available at Nosotek, the customer will deliver the software free of charge. Proper licensing of software delivered by the customers is in responsibility of the customer.

In case the project requires special hardware which is not available at Nosotek, the customer will send the hardware and it will be returned after the project is finished or on demand.

7. Warranty

Nosotek grants no warranty for work results. Nosotek does not make estimations about the time needed to finish a project or task and does not guarantee to finish a task in any defined time frame.

In case the customer books a team for a certain number of days, Nosotek does not guarantee that the team member will work every day which is working day in customer's home country (however, only days where the team members really work will be counted as working days).

In case the customer complains about the skills of the teams, Nosotek might replace team members on customer's demand, depending on availability. As goodwill, Nosotek might grant free days to the customer as compensation. Nosotek will not return money in case of complaints.

8. Intellectual property rights

All intellectual property rights created during the paid work period will be transferred to the customer. Nosotek will protect the customer's IP rights.

9. Miscellaneous

Place of delivery is Pyongyang, DPRK. Contracts are made under the laws of the People's Republic of China. In case single parts of this contract are legally invalid or might become invalid later, all other parts remain valid.